

Important changes to C-III plus v224.1 and C-III plus R2R v220.41

Starting with C-III plus v224.1 and R2R v220.41

- Additional login will be required to open and use CONSULT software.
- Access cards (immobilizer, Leaf battery, GTR) will no longer have to be inserted into your CONSULT PC. User login credentials will determine your access rights for immobilizer, Leaf battery and GTR functionality.
- After an online purchase is made, please wait 5 minutes for your account to be updated and access rights granted.
- Report any login failures to: Cust_Assist@tweddle.com. Include Tech Info User ID and error message

See attached pages for detail explanation.

Changes to C-III plus v224.11 and C-III plus R2R v220.41

- Additional user **login** will be **required** to open C-III plus
 - Tech Info User ID & password (Internet connection required)
 - See login steps on following page
- Access **cards** (immobilizer, Leaf battery, GTR) will be **eliminated** and replaced with user login authentication
 - Immobilizer access is given based on active C-III plus subscription and “Security Professional” purchase
 - GTR diagnosis/reprogramming access is given based on active C-III plus or C-III plus R2R with GTR software subscription
 - Leaf battery registration access is given based on active C-III plus or C-III plus R2R subscription



- If login fails, **Offline mode** is available to use C-III plus. See following page for **Offline mode access**.
 - C-III plus will continue to have diagnosis functionality in the Offline mode but no programming, configuration or secure gateway access can be performed.
 - Access card will need to be inserted into the PC to gain immobilizer, GTR and battery registration access.
 - Report any login failure to: Cust_Assist@tweddle.com. Please include Tech Info user id and error message.

User Login Steps for C-III plus Ver. 224.11 and C-III plus R2R 220.41

➡ C3P login authentication successful
➡ Offline mode if login fails

