



---

# SERVICE BULLETIN

---

Classification: AN21-014B	Reference: NTB21-053B	Date: September 2, 2021
------------------------------	--------------------------	----------------------------

## NO START DUE TO BATTERY DISCHARGE THROUGH AUDIO UNIT

This bulletin has been amended. See **AMENDMENT HISTORY** on the last page.  
Please discard previous versions of this bulletin.

**APPLIED VEHICLES:** 2021 Sentra (B18)  
**APPLIED DATE:** Built between March 18, 2021 – June 2, 2021  
**APPLIED GRADES:** SV and SR

### SERVICE INFORMATION

If the customer states they have experienced one or more of the following conditions:

- Engine would not crank
- Engine cranks slowly
- Engine would not start

### AND

Using Service COMM or Dealer Business Systems (DBS), Campaign ID PM991 is confirmed as applicable to the vehicle,

### THEN

Refer to **NTB21-066** (Voluntary Service Campaign 2021 Sentra; Audio Control Unit Reprogram).

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

## AMENDMENT HISTORY

<b>PUBLISHED DATE</b>	<b>REFERENCE</b>	<b>DESCRIPTION</b>
June 18, 2021	NTB21-053	Original bulletin published
August 2, 2021	NTB21-053A	Bulletin superseded by NTB21-066
September 2, 2021	NTB21-053B	SERVICE INFORMATION added

